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Ways to Communicate Effectively & Build Excellent Relationships

- 1. Understand** your company, departmental & team goals
- 2. Clarify & confirm** information received.
- 3. Communicate courteously &** be sensitive to social & cultural differences.
- 4. Take action** based on information
- 5. Understand** the different roles played by other team members.
- 6. Discuss** with team members to achieve team goals and meet company's requirements.
- 7. Collaborate with supervisor** to resolves issues and concerns.
- 8. Listen actively &** contribute ideas appropriately.
- 9. Identify potential conflict** with overcome them together with team members.
- 10. Take responsibility** for work done.
- 11. Respect** company policies, limits of autonomy and span of control.
- 12. Seek feedback,** advice and assistance to accomplish task.
- 13. Proactively recommend** improvements to policies and work procedures.
- 14. Negotiate** for mutually acceptable solutions by all parties.

I am an Effective Communicator !
I build Great Relationships !

